

# Business Manual

## Futaba Manufacturing UK Business Manual

Process Owner: Managing Director

IATF 16949 & ISO 9001,14001 System Requirement

### 4.0 Policy Statement

#### Quality & Environmental Policy

*The Futaba Manufacturing Executive and Management Team are committed to:*

- Delivering the business strategy through the annual business plan and monitoring the business key performance indicators enabling continuous improvement.
- Providing products and services to our customers that exceed their expectations.
- Measuring and managing the key business processes and continuously improving them through regular reviews and training.
- Driving the performance of the business through Safety, Environmental, Quality and Continuous improvement processes to achieve sustainable growth.
- Meeting Customer, stake holder and statutory requirements, including environmental legislative and regulatory requirements.
- Risk mitigation through continual risk assessment and Continuous Improvement.
- Establishing objectives to minimize the impact on Quality, Environment and Health and Safety by Continuous Improvement initiatives to include as a minimum Waste and prevention of pollution.
- Encouraging Quality and Environmental protection through their supply and sub-contractor chain via IATF 16949:2016 and ISO 14001:2015 accreditations.



Kevin Schofield  
(Managing Director)

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